



## End of Support Notification

### OutsideView 8.2

January 15, 2024

#### Affected Customers

This notification is relevant to OutsideView 8.2 Active Star Support and Maintenance Customers

It is our policy to support the current release of OutsideView and one release back. On January 15, 2024, OutsideView 9.1 will be released for General Availability. This is a Feature Release that includes the latest security protocols, better performance, and higher quality. It will be our platform for all future enhancements. Customers running on OutsideView 8.2 and earlier should upgrade to this new release for the best experience on current versions of Microsoft Windows.

#### OutsideView 8.2

User Technical Support: Availability ends June 1, 2024

#### OutsideView 9.0

User Technical Support: Available with Active Star Support Agreement  
Product Maintenance Releases: Available with Active Star Support Agreement

#### OutsideView 9.1

User Technical Support: Available with Active Star Support Agreement  
Product Maintenance Releases: Available with Active Star Support Agreement

### Next Step

Review OutsideView 8.2 to 9.1 Feature Comparison Chart

### Contact Information

If you have any questions or would like to upgrade to OutsideView 9.1 please contact:

[Sales@crystalpoint.com](mailto:Sales@crystalpoint.com)

1.800.982.0628