

## **Discontinuation of OutsideViewWEB**

Microsoft has recently announced the discontinuation of Internet Explorer 11 on July 1, 2022. Along with this announcement and our own recent product marketing evaluation, we have also decided to announce the end-of-life of OutsideViewWEB. As of July 1, 2022, Crystal Point will no longer sell or support OutsideViewWEB.

## **Background to our Decision**

OutsideViewWEB relies on technologies (JAVA applets and Microsoft Internet Explorer 11) that are becoming obsolete and unsupported. Microsoft's decision to discontinue support for Internet Explorer 11 underscores this trend. While it continues to operate under Microsoft Edge in Internet Explorer Compatibility mode, we do not see a strong future for this technology.

We considered reimplementing OutsideViewWEB using modern technology. Unfortunately, the cost to reimplement OutsideViewWEB far exceeds the revenue opportunity for us. In addition, the cost for having a full-time programmer to support our existing OutsideViewWEB customer base exceeds the revenue we receive from it.

## **Alternatives**

For those customers running on Microsoft Windows, we recommend that you consider switching to OutsideView. For those customers with clients on Linux and Macintosh, we recommend that you consider installing OutsideView Enterprise on a server and using the Citrix suite of products to make OutsideView sessions available to those users.

## **Questions**

Please feel free to reach out to Technical Support at [support@crystalpoint.com](mailto:support@crystalpoint.com)