



OutsideViewWEB Application Support Note Browser Compatibility

6/23/2021

Overview

OutsideViewWEB relies on Microsoft browser technology that is at or near its end of life. Specifically, it relies on ActiveX controls and Java applets.

The purpose of this support note is to document what browser environments will be supported for the balance of the life of OutsideViewWEB.

Internet Explorer 11

This is the primary browser environment for OutsideViewWEB. It is fully supported for all features and functionality until Microsoft discontinues its support on June 15, 2022. According to Microsoft documentation, Internet Explorer 11 not only becomes unsupported on Windows 10 on that date, it will also fail to run. Our recommendation is to migrate to Microsoft Edge in Internet Explorer Compatibility mode at your earliest convenience.

<https://docs.microsoft.com/en-us/lifecycle/faq/internet-explorer-microsoft-edge>

Microsoft Edge in Internet Explorer Compatibility Mode

OutsideViewWEB has been fully tested under Microsoft Edge in Internet Explorer Compatibility mode. Going forward, this is the primary supported environment for all OutsideViewWEB features and functionality. More details about compatibility mode can be found at:

<https://www.microsoft.com/en-us/edge/business/ie-mode>

Microsoft Edge in Native Mode

This is the default operating mode for Microsoft Edge. In this mode, Edge does not support Java applets. OutsideViewWEB will not operate in this environment.

Google Chrome

Chrome does not natively support Java applets. OutsideViewWEB will not operate in this environment.

We discovered a Chrome addon called IE Tab:

<http://www.ietab.net/>

OutsideViewWEB appears to run in Chrome under this plugin, but it is not a supported configuration.

We were not able to get OutsideViewWEB to work with the CheerpJ Applet Plugin.

Other Browsers

No other browsers have been tested. They are not supported or recommended.

Java SE 8

Some mention of Java SE 8 is appropriate here. OutsideViewWEB requires Java applet support to operate. Java SE 8 is the last version of Java that supports this feature. According to Oracle, Premier support will be available until March 2022, and extended support will be available until December 2030. Please contact Oracle directly for any information on how this affects you.

<https://www.oracle.com/java/technologies/java-se-support-roadmap.html>