



To Our Customers and the HPE NonStop Community

For over 40 years, Crystal Point has provided terminal emulation solutions for the HPE NonStop market. Throughout that time, our mission has been simple: provide reliable software, responsive support, and long-term value for our customers.

With the recent development of the end-of-life for MRWIN, we have received questions regarding our commitment to the market and our plans for the future.

We want to reassure both existing and prospective customers that we remain active in business, continue to support our products, and are accepting new customers. Our business remains financially stable, with most of our revenue generated through ongoing customer support and maintenance agreements.

We recognize that organizations running mission-critical NonStop environments require stability and continuity from their software vendors. We remain committed to providing the support and service our customers have relied upon for decades.

While no business can guarantee what the future may hold, we have no plans to discontinue OutsideView or support services. Should our plans ever change, we would provide customers with ample advance notice and appropriate transition assistance.

For those who are considering OutsideView to replace MRWIN the transition is quite simple.

We sincerely appreciate the trust our customers have placed in us over the last four decades and look forward to continuing to serve the NonStop community.

Sincerely,

Chris Anderson

President
Crystal Point