Crystal Point Software and Services
Save Time and Increase Accuracy

Member Access Pacific and Crystal Point's Custom Development Services leverage
OutsideView 8.1 .NET API

May, 2011: Member Access Pacific (MAP) is the nation's only aggregator of the Visa® Debit Processing Service platform for credit unions. Committed to the credit union movement, MAP's special role in the marketplace provides their client credit unions unique opportunities to leverage the Technology, Security, and Service of Visa® for their members.

As their business grew, MAP's Gift Card and Prepaid Card Activity Report from VISA DPS expanded to over 400 on-line pages. An Accounting and Settlements Department operator would page through the entire report, manually generating individual customer reports, reconciling transactions of different natures, and generating mail-ready documents for each customer. This was obviously a very tedious process, requiring 3-to- 4 hours a day to complete and vulnerable to human error.

MAP set goals for a new settlement system:

- Reduce time for performing daily settlements
- Eliminate room for human error
- Establish consistency in prepaid settlements reports
- Have flexibility in adjusting structure of reports

Member Access Pacific contacted Crystal Point to see if they had connectivity automation tools to help. Learning of the powerful .NET automation capability newly available in OutsideView 8.1, MAP retained Crystal Point to create a utility automating the export and formatting of the settlement report.

Crystal Point software and services enabled MAP developers to create a .NET Windows form application (Utility Export Tool) to automate the settlement process. The application paged through the report and parsed the content, and routed pertinent information into various data tables. The different data tables provided a means of grouping and organizing the data. One of the data tables even provided a layout view of how the summary report would look in terms of structure and content prior to being exported to an Excel workbook.

Nikolay Martynov, Business Development Coordinated states, "*The Utility Export Tool provided by Crystal Point helps to generate customer reports in minutes. MAP is able to adjust the structure of reports when needed and provide reports with good consistency and clear structure. Member Access Pacific is proud to take settlement services to a new level and serve our clients in a better way.*"

 "**Crystal Point Staff is extremely knowledgeable about their products and services. They were always ready to go the extra mile to educate our company how to use its products and utilize the full potential of the developed software.   Member Access Pacific *is pleased with the provided results. All goals were achieved. Crystal Point stayed on track and within budget.   It takes resources to polish things to perfection and Crystal Point performed additional testing to ensure that the developed product works great and all client goals are met*".**

Crystal Point has been providing host connectivity to the NonStop community since 1986.